

CUSTOMER CONVERTS FLEET TO HEPI BEST PLUGS

CASE STUDY

Location | Queensland, Australia

Application | 793F haul truck

Product | BEST Plug Kits



HEPI

Mining Solutions



OVERVIEW

H-E Parts International provides solutions for the entire powertrain, specializing in the remanufacture of major mobile mining equipment components, and offers industry leading proprietary solutions. H-E Parts enhanced design features deliver extended life, ease of maintenance, and superior Performance.

SITUATION

A long-term customer in Queensland, Australia required assistance with their 793F fleet and contacted H-E Parts to enquire about our enhanced BEST plugs. Interested in the time saving, convenience, and safety aspects that HEPI BEST plugs offer, the customer chose to run a trial in one of their 793F trucks.

SOLUTION

HEPI delivered a BEST Plug Kit comprised of 3 BEST Plugs, one for the differential and one for each of the wheel groups.

During the trial, the customer was particularly impressed by the self-sealing design of our BEST plugs, which eliminated oil spills with a spring activated valve that seals from the inside. Additionally, their downtime was reduced as the magnetic plug could safely be removed with the wheel group in any rotation, as well as eliminating the need for a vacuum pump when removing the plug from differentials.

The BEST Plugs ran for 2000 hours. Following the trial, the customer purchased 19 kits to complete their entire 793F fleet.

RESULTS

Switching their entire fleet to H-E Parts BEST Plug Kits, the customer was pleased with the elimination of oil spills, reduced downtime, and a safer and more efficient removal.

2,000 Hours

RUN TIME

Of each BEST Plug Kit



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